ELIGIBILITY

All employees and their dependents are eligible. This includes employees who have been recently separated (within 6 months of the end of their employment).

REFERRALS

EAP specialists provide referrals to the employees health plan, community resources, legal resources and attorneys, child care and elder care resources, and financial counselors/planners.

WORK/LIFE BALANCE

Tools and tips for balancing work and family. Online articles and seminars to help with this balance. These tools will help you set boundaries, get organized, and enjoy quality family time.

TELEPHONIC ASSESSMENTS AND COUNSELING

Trained EAP specialists conduct comprehensive telephonic assessments and provide supportive counseling in order to identify and resolve problem issues as quickly and easily as possible.

LEGAL/FINANCIAL CONSULTATION RESOURCES Free initial 30 minute consultation with in-plan attorney or financial

planner. 25% reduction in fees & discounted mediation services. Free simple will & 6 page legal document review with an online library.



CONFIDENTIAL & HIPAA COMPLIANT

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Services

1-866-EAP-2400

www.deeroaks.com eap@deeroaks.com

FACE-TO-FACE ASSESSMENTS AND COUNSELING Deer Oaks offers a network of over 10,000 trained EAP specialists throughout the United States and Canada who are available for face-toface assessments and counseling with

employees and their family members.

TELEPHONIC TRIAGE



Telephonic triage is conducted by trained Care Coordinators to assess initial care management needs and make appropriate referrals.

1-866-EAP-2400

TAKE THE HIGH ROAD **ON THE HIGHWAY**

Deer Oaks will reimburse the participant for a cab fare in the event he/she is unable to drive due to impairment by alcohol or another substance.

PARENTS AT WORK PROGRAM



For mothers and fathers who are adjusting to being new parents. An EAP specialist will encourage and support you and your spouse with the challenges, stress and anxiety often experienced when returning to work after the birth.

ONLINE TOOLS & RESOURCES



Logon to www.deeroaks.com to access topical libraries, health and wellness articles, videos, childcare/eldercare resources, legal and financial tools, personal plan programs, monitored chat rooms, and discussion boards.

PREVENTION & EDUCATION NEWSLETTERS Monthly employee & supervisor electronic newsletters. Employee topics include: stress, health, legal/financial issues, work/life

Supervisor topics include: balance. leadership, motivation, conflict resolution.



Be a Winner In the Game of Life Your EAP is just a click away....